

Chandlers Ford Good Neighbours

Dear Client

**To contact us please telephone
07914 757380**

If we are not able to answer your call, please leave your name, number and brief details of your request and we will call you back.

Our duty coordinator can take your calls between **9am & 5pm Monday to Friday**. Please only call at other times if that is unavoidable.

Please give as much notice as possible of the help you need – up to 2 weeks ahead or at least a few days – though we know that sometimes medical appointments are given at short notice.

We are all volunteers.

We have had our integrity vouched for by two referees and have undergone checks by the Disclosure and Barring Service (previously known as CRB checks).

We offer to help you by:

- taking you to medical appointments and staying with you while you wait
- doing the shopping for you or taking you to the shops and helping you shop
- taking you to visit close family in a local care home or hospital
- visiting/befriending
- walking your dog

If you need our help regularly, we will try to find a volunteer who can take you each you time.

Contributions

We ask for a minimum contribution of £2 each time a Good Neighbour helps you. If the task involves our volunteers in driving, then we pay them their driving expenses and ask you also to contribute at the rate of 50p per mile.

Your volunteer driver will give you an envelope at the end of the task and tell you how many miles have been travelled. For simplicity, we ask for a contribution of £10 for a return hospital visit.

The duty co-ordinator will suggest a contribution amount if the journey will be quite long, for instance to a hospital out of our area.

If a friend comes with you for company or to help you, there is no need to contribute any extra.

Mobility

We require that all our clients are able to get into and out of a car unaided by another person, unless by a carer/spouse who is accompanying them.

Blue Badges

People who have difficulty walking can qualify for a Blue Badge which allows parking close to main entrance of shops and hospitals. Even if you do not drive you can apply. <https://www.hants.gov.uk/transport/parking/bluebadge/howtoapply>

The badge belongs to the person registered not the car.

Anyone for coffee or tea?

Do you know that the **Dovetail Coffee Room** at the Methodist Church on Winchester Road is open for everyone from 9.30 to 12noon every day Monday to Saturday?

If you would like to go for coffee and a chat and can't get there by yourself, then call Good Neighbours and we'll try to find someone to take you.

Beacon Cafe at St Boniface Church Centre is open on 10am-12noon the first and third Tuesdays of the month. Phone the Parish Office if transport is needed: 023 8026 5977.

Tea at The Hilt 2-4pm 2nd and 4th Fridays

Anyone for a Holiday at Home?

Every two months at St. Boniface Church Centre, a social day is organised for senior citizens. It is a day away from home with the emphasis on fun, good food and entertainment all for a small charge. If you are interested, please phone Linda Read on 023 8026 1138.

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Information for Clients

January 2021